



## Christmas Run FAQs

**Q: When does each race and the costume contests begin?**

**5K START TIME: 7:30AM**

**10K START TIME: 8:30AM**

**5K COSTUME CONTEST: 8:30AM** (contest will take place at the Finish Line Expo)

**10K COSTUME CONTEST: 10:00AM** (contest will take place at the Finish Line Expo)

**KIDS FUN RUN START TIME: 10:00AM**

**Q: Where are the start and finish line located?**

**START LINE:** OCEAN VIEW PARK 2701 BARNARD WAY, SANTA MONICA

**FINISH LINE:** WINDWARD AVE & PACIFIC AVE, VENICE

**KIDS FUN RUN START LINE:** located at Windward Ave & Pacific Ave

**Q: What day(s) are packet pick-up?**

**FRIDAY DEC. 6**

**HOURS:** 12:00PM-5:00PM

**LOCATION:** Ocean View Park (Race Start Line Area)  
2701 Barnard Way, Santa Monica, CA 90405

**PARKING:** 2600 Barnard Way, located across the street from Ocean View Park – Cash Only Lot

**SATURDAY DEC. 7**

**HOURS:** 6:30AM-8:30AM

**LOCATION:** Ocean View Park (Race Start Line Area)  
2701 Barnard Way, Santa Monica, CA 90405

**Packet Pick-up will include:**

- Bib Number
- Timing Chip
- Long Sleeved Shirt

**\*All participants are required to pick up race packets during scheduled Packet Pick-Up hours only. Individuals WILL NOT be allowed to pick up Bibs, Shirts, or Medals on behalf of others. This includes friends and family members\***

**Q: Where should I park on race day?**

**Start Line:**

2600 Barnard Way, Santa Monica- Cash Only Lot

Lot opens at 5:00AM

Approx. 1 mile from Finish Line

**Finish Line:**

200 N. Venice Blvd & 2150 Dell Ave., Venice – Cash Only Lot

Lot opens at 5:00AM

Entrance is off N. Venice Blvd only. All vehicles are required to exit onto Dell Ave.

Approx. 1 mile from Start Line

**Q: What are the details of the Costume Contest?**

The costume contest is scheduled for **8:30AM for the 5k Race and at 10:00AM for the 10k Race** and will take place at the Finish Line at Windward Ave & Pacific Ave.

**Awards will be given for the following categories:**

- Christmas Spirit Award – for Best Christmas Themed Costume
- Most Original Award – for Most Creative/Artistic Costume
- Santa’s Little Helpers Award – for Best Women’s Group of 3+ and Best Men’s Group of 3+

**Q: I am unable to participate on race day, can I receive a refund or transfer my registration?**

As stated on our website and per standard race policy, **we cannot offer you a refund, transfer, or deferral** at this time.

**Q: I forgot to apply discount code when registering, can I get a refund?**

Unfortunately, we cannot retroactively apply any promo codes once a registration has been completed. Additionally, our system does not allow us to process these kinds of refunds or any refund as per standard race policy.

**Q: Can I change my distance from the 5k to 10k or vice versa?**

If you need to switch your race distance you can email [info@christmasrun.com](mailto:info@christmasrun.com) You have until December 5<sup>th</sup> to do so. After that date you must visit the Solutions booth during scheduled packet pick up hours.

**Q: Can I transfer to the virtual run?**

You are able to transfer from the 5k/10k to our virtual run (an option to run the race at any time/anywhere and still receive your medal, shirt, and bib), you would just need to pay the difference.

1. Go to: [Online Race Registration and Fundraising Software for Running, Cycling and Triathlons | imATHLETE](#)
2. Enter your Confirmation Code (found on the confirmation receipt)
3. Select 'CHANGE: change your race or registration class'
4. Choose your new class from the drop-down menu
5. Pay any additional fees if applicable
6. Checkout

**Q: Will there be a gear check?**

Gear Check will **NOT** be provided for this race. Please plan accordingly. The Christmas Run is not responsible for any personal belongings left unattended.

**Q: Can I walk the 5K?**

You are able to walk the 5k as long as you can maintain an 18 minute per mile pace. For more race day information [click here](#).

**Q: Is it true First Responders receive a free registration for the 5k or 10k?**

Yes, First Responders (EMT, POLICE, FIREFIGHTERS only) receive free registration. To receive a free registration you must email [info@christmasrun.com](mailto:info@christmasrun.com) your full name and the department you work for with you ID Badge/Number.

**Q: What are the details of the Kids Fun Run?**

The Kids Fun Run, will take place at the finish line adjacent to the Venice Pavilion at 10:00AM. The Kids Fun Run starts after the 5k and 10k have finished. Participants will receive a bib number, long sleeved shirt and finishers medal. Bibs and shirts will be available during scheduled packet pick up hours.

**Q: Can I bring a stroller?**

Strollers are allowed on the 5k, 10k and Kids Fun Run race course. For the safety of all involved, we just ask that participants with strollers line up towards the back. Children in strollers do not need to be registered for the race, however please note that if they are not registered with a proper bib, they WILL NOT receive a Christmas Run t-shirt or medal.

**Q: Are Dogs allowed on the racecourse?**

Yes, our furry friends are allowed to run alongside you during the races.